

**RTU 2019 XL AGENDA=
IMPLEMENTATION (STAFF)**



DAY 1=

12:00-12:45pm **Heroes Check In**
12:45-1:00pm **Welcome Heroes!**
1:00-1:15pm **Break/Classrooms Split**

1:15-1:30pm **Intro to Implementation**

1:30-2:30pm **History Part 1: Heroic History & Resolute Reporting**
Customization
Note Taking
Activities
Calendar

2:30-2:45am **Break**

2:45-4:00pm **History Part 1 continued**
Today Page
Reminders
Reporting On History

DAY 2=

7:15-8:00am **Continental Breakfast/Rejoin Classrooms**

8:00-9:30am **History Part 2: Wonderful Workflows & Amazing Automations**
Workflow Whiteboarding
Workflow Building

9:30-9:45am **Break**

9:45-10:30am **History Part 2 continued**
Automations
Workflow Execution

10:30-11:30am **Information Part 1: Captain Customization & Colossal Contacts**
Database Lists
Status vs. Category
Keywords vs. UDFs
Contact Record Details

11:30-12:30pm **Lunch with Redtail CEO Brian McLaughlin: Integration Partners and State of the 'Tail**

12:30-2:00pm **Information Part 1 continued**
Accounts
Permissions
Know Your Client
Searching for Clean Up
Bulk Actions
Reporting & Exporting for Clean Up

2:00-2:15pm **Break**

2:15-3:30pm **Information Part 2: Superior Searching & Marvelous Marketing**
Searching for Segmentation
Seminar Management
Mail Merge/Broadcast Email
Opportunities

3:30pm **Heroic Send Off / Questions**