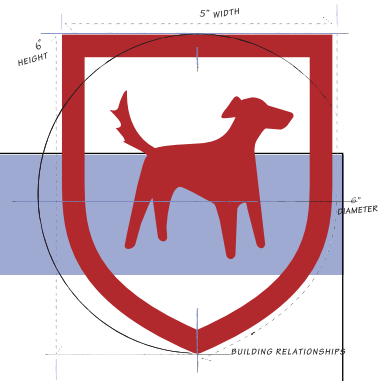


RTU 2020 XL: IMPLEMENTATION AGENDA



DAY 1

12:00-12:45pm	Check In!
12:45-1:00pm	WELCOME
1:00-1:15pm	Break/Classrooms Split
1:15-1:30pm	Intro to Implementation
1:30-2:30pm	History Improvement (History Part 1) Database Lists Notes Activities
2:30-2:45pm	Break
2:45-4:00pm	History Improvement Cont'd Reminders Reporting on History

DAY 2

7:15-8:00am	Continental Breakfast/Rejoin Classrooms
8:00-9:30am	Workflows (History Part 2) Building Workflows Automations
9:30-9:45am	Break
9:45-10:30am	Workflows Cont'd Running Workflows
10:30-11:30am	Love it and List It (Information Part 1) Database Lists
11:30-12:30pm	LUNCH with Partners/State of the 'Tail
12:30-2:00pm	Love it and List It Cont'd The Contact Record Contact Layers Accounts Relationships
2:00-2:15pm	Break
2:15-3:30pm	Tidying Up with Katherine and Curtis (Information Part 2) Searching for Clean Up Duplicates Missing Items Reporting/Custom Exporting Open House - (Information Part 2 Continued) Seminars Broadcast Emails Mail Merge Opportunities
3:30pm	RTU Wrap-up/Questions